

# PIPELINE

Fully Escorted  
Assisted Care Holidays  
Phone 1800 243 065

The Small Group Specialists



## NEW & POPULAR TOURS

- CALIFORNIA TO MEXICO CRUISE
- DARWIN
- NEW ZEALAND
- EGYPT AND TURKEY
- VIETNAM
- NEW YORK AND WASHINGTON
- FOOTY FEVER

2020  
TO APRIL 2021

# Providing fun & exciting holidays... to the most popular destinations... in a safe & caring environment!

**PLEASE  
BOOK  
EARLY!!**

## It's About - Experience...

### The Assisted Care Holiday Specialists

Pipeline Respite Supported Holidays and Tours was established in 1990 to cater for the recreational and relaxation holiday needs of people with an intellectual disability, providing "excursion" style tours to destinations along the east coast of Australia.

Today, Pipeline Holidays offers a comprehensive range of exciting fully escorted assisted care group holidays to the most popular destinations in Australia and around the world...

Pipeline Holidays is a family owned and operated company. The directors, Jason and Kerrie Thomas-Webb, who have between them over 30 years experience within the disability sector and we are an approved NDIS provider.

Our holidays are geared towards over 18's with mild to moderate intellectual disabilities, are medium paced and require moderate mobility due to the activities we participate in. It is most important we discuss your needs prior to joining your first Pipeline Holiday to ensure a particular holiday style suits you.

Our goal is simple - Through individual care and support; provide memorable and fun holidays to exciting destinations in a safe and caring environment!

## WHO'S TAKING CARE OF YOU ON YOUR HOLIDAY?

It's important to know who is taking you away on your Holiday as they are the ones with you 24 hours a day! So who are the people RESPONSIBLE. . . Responsible for your money, medication, meeting you, personal care needs, medical needs, driving, caring for you, making sure YOU are getting the most out of your holiday.

Well PIPELINE IS A FAMILY RUN BUSINESS, we are not funded by the government, we are not a charity and receive no funding from any outside parties.

We do not hire any contract staff, Volunteers or inexperienced workers and after the 23 years we have been operating, you are always greeted by a reassuring, consistent familiar face.

We offer the small group tours that you ask for, as well as the attention you deserve by **always** being the ones travelling with you.

## It's About - Care & Trust...

### Knowing Our Guests, Meeting Their Needs

One of the most important factors for those who choose to take a Pipeline holiday is in the confidence they feel that we, the people charged with their care, understand their needs and have their best interest at heart!

A Pipeline holiday provides our tour participants with 24 hour assisted care. This incorporates all aspects of individual attendant care needs, from looking after holiday spending money to special dietary requirements and administering medication; all managed by, and delivered under the supervision of trained staff.

We place great value in the individual care and support we provide our guests. We take the time to get to know each and every individual who comes away with us, and although we operate in a group environment, there is always plenty of one-on-one time to make sure people get the most out of every holiday.

We like to know what people do for fun, what music you listen to, who your favourite teams are and what movies you like; and try to include these in our holiday program whenever we can.

## It's About - Excellent Service...

### Little Things That Count

Price and service are important to everyone! We understand this, so it is important to us that our holidays remain great value for money that we provide you the best possible service we can.

All Pipeline Holidays are inclusive of transportation, accommodation, most meals, admission to attractions as per the itineraries and, of course, 24 hour assisted care from the beginning to the end of your holiday.

For our guests departing from regional centres who need support to fly to the nearest capital city, Pipeline staff can be organised to assist, however this is provided at an additional cost. You may also need to add extra days to either side of our indicated holiday dates to cater for these arrangements.

Alternatively, if you are comfortable travelling independently, meeting points are arranged in each of the capital cities shown above, we can arrange flights from regional centres to the primary holiday destination. Prices for these are on application and we aim to be flexible in assisting you with arrangements, so please contact us to discuss your specific requirements.

## It's About - Fun & Memories...

### The Medicine Of The Soul

Everyone wants to have fun when they are on holiday!

Fun begins with a youthful approach to life, the way you move through each day and the desire to find something fun or funny in every situation. Laughter is after all the medicine of the soul, and we think our souls are pretty healthy!

Our holidays, while not hectic, are packed with fun. We make the most out of every day and encourage holiday participants to do the same. As a result, people tend to experience things they may not normally do and always seem to come away enriched from their time on holiday.

We talk, laugh, listen to music, go to the movies, cheer for our teams at major sporting events, ride roller coasters, have fish and chips on the beach, relax by the pool, shop at the best markets and eat tasty dinners together. We do the things everyone wants to do when they are on holiday.

We have fun on holiday because we like what we do, and do all we can to ensure those in our care have as much fun as we do!

As a complimentary gift, we send you a photo album of your holiday experience so you can always look back on the fun they had and the new friends you made.

## It's About - Great Places...

### Popularity Prevails

While Pipeline Holidays provides an assisted care service, our most important function is to deliver great holidays!

So of course, we choose the most popular holiday destinations in Australia and around the World to include in our holiday program. Destinations are chosen by what's on offer, its popularity with previous participants and for its value for money.

We use centrally located, fully self-contained apartments of a 3-4 star standard for the majority of our holidays, providing us great accessibility to attractions and enabling us to relax in comfort and prepare meals before, during and after the day's activities.

Our Domestic holidays this year take in the best of Australia. From watching the Australian Wallabies play International Test Rugby to travelling through rainforests and the desert. We will be travelling through our great states and destinations including Victoria, New South Wales, Queensland, Tasmania and the Northern Territory. Of course we travel to the beautiful Gold Coast several times a year visiting theme parks, beaches and national parks.

In 2020 our overseas calendar includes 4 USA trips, Bahamas, Canadian Rockies, UK, France, Italy, Egypt, Turkey, Vietnam, New Zealand, South Africa and Mexico.

Cruises are always popular and in 2020 we are pleased to be able to offer a choice between a South Pacific cruise, a Disney cruise and a West Coast California to Mexico cruise. So book early to avoid disappointment.

## It's About - Choice...

### More Than Our Set Departures

We are pleased to be able to say our holidays are popular. Which can sometimes mean that unless you book early, you may not always secure the departure date that suits you best.

However, we won't let that stop you from having the holiday of your choice - when you want it!

Pipeline Holidays is not limited to providing you only our range of scheduled group holiday departures!

Perhaps you're interested in arranging your own exclusive, fully escorted, assisted care group holiday with friends or work colleagues or you may want to attend a specific sporting or theatrical event but have been unsure of how to arrange it?

Pipeline Holidays can arrange specific group holidays, separate from our range of scheduled departures, providing you with flexibility in your holiday choices. If there is somewhere you and your friends want to travel to that we don't already visit, let us know.

So, please remember to try and book the tour of your choice early to avoid disappointment, but should it happen that the holiday you want is fully booked, there is plenty more we can do for you!

# Welcome to our new & exciting range of holidays



Welcome to 2020!  
We would like to thank all our  
travellers for making the  
last year so memorable



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# TO1 Egypt & Turkey

14 Days  
13 Nights

4th March - 17th March 2020

**Come** away with us and travel to ancient civilisations of Egypt and the Holy Roman Empire.

We will tour the pyramids, the Sphinx and cruise the Nile. We will tour the ancient city of Istanbul and its many spectacular sights to complete this trip we will visit Anzac Cove on the Gallipoli Peninsula.

## :: Highlights

- Istanbul
- Grand Bazaar
- Blue Mosque
- Gallipoli
- Pyramids of Giza
- Sphinx
- Tour of the Nile



## :: Holiday Details

**Primary Destination:** Egypt & Turkey.

**Holiday Price:**

**Sydney \$16,999** minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

**Deposit:** \$450 made out to Pipeline Holidays.

**Inclusions:** Airfares, 13 nights accommodation, breakfast, entry into attractions as per itinerary.

**Not Included:** Travel insurance (compulsory for this holiday), lunch and dinner, items such as snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

**Spending Money:** We recommend approx \$1500 for personal items, souvenirs, day tours, snacks etc.

**Passport Requirements:** Your passport must be valid for at least six months from the departure dates.

# TO2 Gold Coast Sun and Fun

6 Days  
5 Nights

26th March to 31st March 2020

If you are wanting a relaxing paced holiday, there is no better place than the Gold Coast in Summer/Autumn.

We visit Sea World, Currumbin Bird Sanctuary and drive up to the beautiful Gold Coast Hinterland.

## :: Highlights

- Seaworld
- O'Reilly National Park
- Bird Feeding
- Currumbin Wildlife Sanctuary
- Hinterland & Beaches



## :: Holiday Details

**Primary Destination:** Gold Coast - Queensland

**Holiday Price:**

**Sydney \$3,995** minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

**Deposit:** \$450 made out to Pipeline Holidays. Exact amounts will be advised.

**Inclusions:** All transportation, 5 nights accommodation, most dinners and all breakfasts, entry into attractions as per the itinerary.

**Not Included:** Travel Insurance, personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

**Spending Money:** We recommend between \$250 and \$350 for personal items, souvenirs and perhaps a lunch or dinner out at a restaurant.

# TO3 South Pacific Cruise Easter

8 Days  
7 Nights

11th April - 18th April 2020

## :: Holiday Details

This cruise departs **Easter Saturday**. An escape away from your everyday routine. P&O Cruises has chosen three popular classic ports that offer a blend of tranquillity and tropical excitement.

The Parisian charm of Noumea, the emerald lagoons and deserted beaches of Mystery Island and everyone's dream of an idyllic hideaway, the Isle of Pines. Great destinations coupled with a fantastic array of activities to participate in as we sail the beautiful waters of the Pacific.

## :: Highlights

- Noumea
- Mystery Island
- Isle of Pines
- Swimming
- Gourmet Meals
- Trivia
- Dancing

**Primary Destination:** South Pacific - Noumea, Mystery Island, Isle of Pines.

### Holiday Price:

**Sydney \$6,995** minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

**Deposit:** \$450 made out to Pipeline Holidays.

**Inclusions:** Airfares when applicable, 8 day cruise, all meals on board, on board entertainment, activities as per the itinerary.

**Not Included:** Travel insurance (compulsory for this holiday), shore excursions, items such as snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

**Spending Money:** We recommend approx \$600 for personal items, souvenirs, day tours, snacks etc at ports-of-call.

**Passport Requirements:** Your passport must be valid for at least six months from the departure dates.



# TO4 New Zealand Trekker

8 Days  
7 Nights

23rd April - 30th April 2020

## :: Holiday Details

New Zealand offers a world of experiences - dramatic scenic beauty, natural richness and friendly people. You will find yourself exploring volcanoes, glaciers, aqua lakes, spectacular green forests, majestic waterways, stunning waterfalls, thermal ponds and boiling mud pools as well as visits to places full of colour and history.

This is a holiday you will never forget as we visit places of stunning beauty like Rotorua, with stays in Auckland, Wellington and Christchurch. Get ready for New Zealand Trekker!

## :: Highlights

- Auckland
- Rotarua
- Wellington
- Picton Ferry crossing
- Christchurch

**Primary Destination:** New Zealand

### Holiday Price:

**Sydney \$6,495** minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

**Deposit:** \$450 made out to Pipeline Holidays.

**Inclusions:** Airfares, 7 nights accommodation, most meals, entry onto attractions as per itinerary.

**Not Included:** Travel insurance (compulsory for this holiday), personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

**Weather:** Temperatures around 20 degrees cooler at night..

**Clothing:** Summer/Autumn, cooler at night..

**Spending Money:** We recommend around \$600 for personal items, souvenirs, day tours, snacks etc.

**Passport Requirements:** Your passport must be valid for at least six months from the departure dates.



# T05 New York plus Washington DC

11 Days  
10 Nights

5th May - 15th May 2020

## :: Holiday Details

**Well** what is there to say except New York is one of the most exciting cities in the world and we take it all in, plus add a full day in Washington DC. The highlights speaks for themselves:

### :: Highlights

- All the Big Apple has to offer
- Cruise to the Statue of Liberty
- Wall Street
- Empire State Building
- Time Square
- Movie & TV Tour
- The White House
- Capital Hill
- Benjamin Franklin Memorial
- A big sports match

Primary Destination: USA

Holiday Price:

Sydney \$12,995 minus NDIS contribution  
Prices for departures from other capital cities and regional centres on application.  
Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays.

Inclusions: Airfares, 10 nights accommodation, breakfast, entry into attractions as per the itinerary.

Not Included: Travel Insurance, lunch and dinner, personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

Spending Money: We recommend approx. USD\$1200 for personal items, souvenirs, lunch and dinner.

Passport Requirements: Your passport must be valid for at least six months from the departure dates.



# T06 London Paris Rome

14 Days  
13 Nights

17th May - 30th May 2020

## :: Holiday Details

**We** have had the pleasure of going to Europe for the last 10 years and we have now catered a trip to take in the best of Europe over a two week period, the countries we will visit are England, France and Italy.

### :: Highlights

- Full tours of all cities included
- Big Ben
- Buckingham Palace
- Cruise on the Thames
- Trafalgar Square
- Eiffel Tower
- Louvre
- Seine River
- Arc de triomphe
- Colosseum
- Forum
- Vatican City

Primary Destination: England, France and Italy

Holiday Price:

Sydney \$14,995 minus NDIS contribution  
Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays.

Inclusions: Airfares, 13 nights accommodation, breakfast, entry into attractions as per the itinerary.

Not Included: Travel Insurance, lunch and dinner, personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

Spending Money: We recommend 200GBP 900 Euros for personal items, souvenirs, lunch and dinner.

Passport Requirements: Your passport must be valid for at least six months from the departure dates.



# TO7 Darwin

8 Days  
7 Nights

11th June - 18th June 2020

Join us as we travel to the Top End of Australia to discover Darwin! Known for its beauty and nature, the Northern Territory is like no other place on earth..

## :: Highlights

- Kakadu National Park
- Warrardjan Cultural Centre
- Yellow Water Crocodile Cruise
- Darwin City Tour
- Berry Springs Nature Park
- Royal Flying Doctors

## :: Holiday Details

Primary Destination: Darwin

Holiday Price:

Sydney \$6,495 minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays.

Inclusions: All transportation, 7 nights accommodation, most dinners and all breakfasts. Entry into attractions as per itinerary.

Not Included: Travel Insurance, personal items such as additional snacks, drinks, souvenirs and any other items of a personal nature.

Spending Money: We recommend approx. \$600 for personal items, souvenirs, snacks and dinner at restaurants.



# TO8 Gold Coast Winter Getaway

6 Days  
5 Nights

24th June - 29th June 2020

If you are wanting a relaxing paced holiday, there is no better place than the Gold Coast for a sunny winter getaway. We visit Seaworld, Currumbin Bird Sanctuary and drive up to the beautiful Gold Coast Hinterland.

## :: Highlights

- Seaworld
- O'Reilly National Park
- Bird Feeding
- Currumbin Wildlife Sanctuary
- Hinterland & Beaches

## :: Holiday Details

Primary Destination: Gold Coast - Queensland

Holiday Price:

Sydney \$3,995 minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays. Exact amounts will be advised.

Inclusions: All transportation, 5 nights accommodation, breakfast and most dinners, entry into attractions as per the itinerary.

Not Included: Travel Insurance, personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

Spending Money: We recommend between \$250 and \$350 for personal items, souvenirs and perhaps a lunch or dinner out at a restaurant.



# TO9 Footy Fever

6 Days  
5 Nights

1st July - 6th July 2020

Is there such a thing as too much football? We think not; and nor do any of our regular participants in this sporting bonanza! On this sporting feast where we take in all the major football codes in Australia - The AFL, NRL and the highlight of the tour, test match rugby with the Australian Wallabies. Football lovers get in early for this popular holiday - it always fills up quickly!

## :: Highlights

- Footy day and night
- AFL
- NRL
- Wallaby Test Match

## :: Holiday Details

Primary Destination: Football

Holiday Price:

Sydney \$3,995 minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays.

Inclusions: Admissions into games and venues, all transportation, 5 nights accommodation, some meals, entry into attractions as per the itinerary and memories of the holiday with a photo album of holiday snaps, courtesy of Pipeline.

Not Included: Travel Insurance, personal items such as additional snacks, drinks, food and drinks at the stadium, souvenir shopping, sunscreen and personal items.

Spending Money: We recommend between \$300 and \$350, however if you plan on purchasing footy gear, such as jerseys, be prepared to spend more.

\*\* Dates are subject to change \*\*



# TO10 Vietnam

9 Days  
8 Nights

9th July - 17th July 2020

This year we are offering a touring holiday of one of the most beautiful countries in Asia. We will visit cities, countryside and famous landmarks. Don't miss the opportunity to go shopping in Ho Chi Minh City's famous markets. If you love scenery, jungles, ancient cultures and bargain shopping, join us in Vietnam.

## :: Highlights

- Ho Chi Minh City Tour
- Mekong River cruise
- Cu Chi Tunnels
- Old Saigon Markets
- Cycle ride through Hanoi
- Vietnam War Museum

## :: Holiday Details

Primary Destination: Vietnam

Holiday Price:

Sydney \$6995 minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays.

Inclusions: Airfares, 8 nights accommodation, breakfast, entry into attractions as per the itinerary.

Not Included: Travel Insurance (compulsory for this tour); lunch and dinner; personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other personal items.

Spending Money: We recommend around \$800 for personal items, souvenirs and lunches and dinners out at restaurants.

Passport Requirements: Your passport must be valid for at least six months from the departure date.



TO11

## African Safari

12 Days  
11 Nights

25th July - 5th August 2020

If you have dreamed of an African Safari, this is your chance to stay near the parks and live in luxurious accommodation as close to the big 5 as possible.

## :: Highlights

- Johannesburg
- St Lucia Hippo cruise
- Hluhluwe Imflazi National Park
- Kruger National Park South
- Kruger National Park North
- Night tour Kruger National Park
- Jane Goodall Chimp Sanctuary
- Chance to see the Big 5

## :: Holiday Details

Primary Destination: South Africa

Holiday Price:

Sydney \$11,995 minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays. Exact amounts will be advised.

Inclusions: All transportation, 11 nights accommodation, entry into attractions as per the itinerary.

Not Included: Travel Insurance, Lunches and Dinner's, personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature. Optional extra guided Safaris.

Spending Money: We recommend \$1200 for personal items and souvenirs.

Passport requirements: Your passport must be valid for six months from the departure date.



TO12

## Canada Rocky Mountains

14 Days  
13 Nights

11th August - 24th August 2020

Come on one of the most popular road trips the world has to offer. From the sea to snow capped mountains, rainforests, waterfalls, lakes and plenty of rare animals.

From the wildlife to the scenery there is something for everyone.

## :: Highlights

- Vancouver city tour
- Whale watching cruise
- Jumping Salmon
- Kamloops Wildlife Sanctuary
- Whistler
- Banff
- Jasper
- Lake Louise
- Calgary

## :: Holiday Details

Primary Destination: Canada

Holiday Price:

Sydney \$13,995 minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays.

Inclusions: Airfares, 13 nights accommodation, breakfast, entry to attractions as per the itinerary.

Not Included: Travel Insurance (compulsory for this tour), personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

Spending Money: We recommend approx \$1000 for personal items, souvenirs, lunch and dinner.

Passport requirements: Your passport must be valid for six months from the departure date.



TO13

## Elvis, Memphis, Las Vegas

10 Days  
9 Nights

1st September - 10th September 2020

## :: Holiday Details

It's Hard to find anything in Memphis that Elvis hasn't touched. So, of course our first stop is Graceland, Elvis's mansion which is filled inside & outside with all of Elvis's belongings.

Then we are off to Elvis's Las Vegas where they have an Elvis Memorabilia Hall and then go to watch the world famous Elvis Tribute show. If you love ELVIS this ones for you.

## :: Highlights

- Graceland
- Beale Street
- Sun Studios tour
- Rock and Roll Museum
- Las Vegas
- Elvis shows
- Las Vegas strip tour

Primary Destination: Tennessee and Nevada - USA

Holiday Price:

Sydney \$11,999 minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays.

Inclusions: Airfares, 9 nights accommodation, breakfast, entry to attractions as per the itinerary.

Not Included: Travel Insurance (compulsory for this tour), personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature. Lunch and dinner.

Spending Money: We recommend approx USD\$1000 for personal items, souvenirs, lunch and dinner.

Passport requirements: Your passport must be valid for six months from the departure date.



TO14

## Disneyland, California &amp; Mexico Cruise

12 Days  
11 Nights

1st October - 12th October 2020

## :: Holiday Details

Come cruise with us from LA to San Francisco and then onto Mexico. As well as enjoying an 8 day cruise will finish the trip off with a day at Disneyland!

## :: Highlights

- Disneyland
- 8 day Princess cruise
- Long Beach California
- San Francisco
- Monterey
- San Diego
- Ensenada, Mexico

Primary Destination: Los Angeles, Mexico

Holiday Price:

Sydney \$12,999 minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays.

Inclusions: Airfares when applicable, cruise, all meals on board, on board entertainment, activities as per the itinerary.

Not Included: Travel Insurance (compulsory for this holiday), shore excursions, items such as snacks, drinks, souvenirs shopping, sunscreen and any other items of a personal nature.

Spending Money: We recommend around USD\$1000 for personal items, souvenirs, day tours, snacks etc at ports-of-call.

Passport Requirements: Your passport must be valid for at least six months from the departure date.



16th October - 27 October 2020

:: Holiday Details

Two amazing holidays in one! First we discover Disneyland, Los Angeles and Hollywood. We then fly to Hawaii to enjoy the natural beauty and attractions of this premier holiday destination..

:: Highlights

- Disneyland
- Hollywood Walk of Fame
- Hollywood Stars Homes Tour
- Wakiki Beach
- Diamond Head
- Polynesian Cultural Centre
- Pearl Harbour

Primary Destination: California USA and Hawaii

Holiday Price:

Sydney \$11,995 minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays. Remainder divided between The Flight Centre and Pipeline Holidays. Exact amounts will be advised.

Inclusions: Airfares, 11 nights accommodation, breakfast, entry into attractions as per the itinerary.

Not Included: Travel Insurance (compulsory for this tour), personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other personal items.

Spending Money: We recommend USD\$1000 for personal items, souvenirs and perhaps a lunch or dinner out at a restaurant.

Passport Requirements: Your passport must be valid for at least six months from the departure date.



31st October - 4th November 2020

:: Holiday Details

We are off to Melbourne then over to Philip Island to see the night parade of the Fairy Penguins, we will also visit the Philip Island Grand Prix Racetrack with plenty of photo opportunities, we will have a great day in Melbourne & finish with the magnificent Melbourne Zoo and the Great Ocean Road.

:: Highlights

- Melbourne City tour
- Philip Island
- Fairy Penguin Parade
- Melbourne Zoo

Primary Destination: Melbourne Vic

Holiday Price:

Sydney \$3,495 minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays. Exact amounts will be advised.

Inclusions: All transportation, 4 nights accommodation, breakfast and most dinners, entry into attractions as per the itinerary.

Not Included: Travel Insurance, personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

Spending Money: We recommend between \$250 and \$350 for personal items, souvenirs and perhaps a lunch or dinner out at a restaurant.



TO17

# Gold Coast Sanctuaries and Shows

6 Days  
5 Nights

11th November - 16th November 2020

## :: Holiday Details

**Gold** Coast here we come!!!!!! We are heading off for an action packed day at Movieworld, where we go behind and in front of the Movieworld Magic!! At Seaworld we will be watching the Polar bears, penguins and seals and seeing the shows, and for the brave, experiencing the rides. We get amongst the beautiful Australian nature in the Gold Coast hinterland.

## :: Highlights

- Seaworld
- O'Reilly National Park
- Bird Feeding
- Movieworld
- Hinterland & Beaches

Primary Destination: Gold Coast - Queensland

Holiday Price:

Sydney \$3,995 minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays.

Inclusions: All transportation, 5 nights accommodation, most meals, entry into attractions as per the itinerary.

Not Included: Travel Insurance, personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

Spending Money: We recommend between \$250 and \$350 for personal items, souvenirs.



TO18

# Tasmania

6 Days  
5 Nights

24th November - 29th November 2020

## :: Holiday Details

**Come** along and join us on this touring holiday to the Apple Isle! We will base ourselves in Hobart before moving on to Launceston. If you enjoy a little bit of history, a little bit of chocolate and lots of fun, join us on our trip to Tasmania.

## :: Highlights

- Hobart City Tour
- Salamander Bay
- Port Arthur
- Cateract Gorge Cruise
- Launceston City Tour
- Tasmanian Devil Sanctuary

Primary Destination: Tasmania

Holiday Price:

Sydney \$4500 minus NDIS contribution

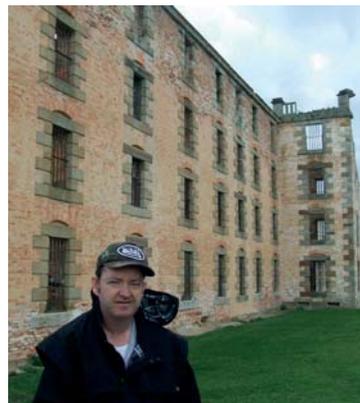
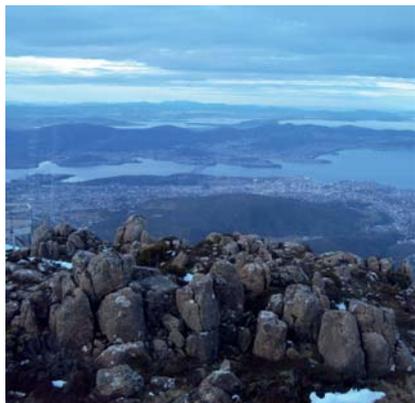
Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays. Exact amounts will be advised.

Inclusions: All transportation, 5 nights' accommodation, most meals & entry fees.

Not Included: Travel insurance, personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

Spending Money: We recommend between \$250 and \$350 for personal items, souvenirs and movies.



TO19

Disneyworld, NASA, Disney Caribbean Cruise

12 Days  
11 Nights

4th December - 15th December 2020

:: Holiday Details

You can't get more Disney than we have packed into this holiday. We will visit two Disney theme parks as well as a day at Universal Studios.

To top things off we will board the Disney Dream Liner for 3 nights cruise around the Bahamas where everything is Disney and also a visit to NASA at Cape Canaveral, so join us in Florida for a unforgettable experience...

:: Highlights

- 2 days Disney theme parks
- 3 night Disney Cruise
- Universal Studios
- NASA

Primary Destination: USA

Holiday Price:

Sydney \$12,999 minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays.

Inclusions: Airfares, 11 nights accommodation, breakfast, entry to attractions as per the itinerary.

Not Included: Travel Insurance (compulsory for this tour), personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature. Lunch and dinner when not on cruise ship.

Spending Money: We recommend approx \$1000 for personal items, souvenirs, lunch and dinner.

Passport requirements: Your passport must be valid for six months from the departure date.



TO20

Christmas 2020

11 Days  
10 Nights

23rd December 2020 - 2nd January 2021

:: Holiday Details

Spend the festive season with Pipeline Holidays at the Snowy Mountains in New South Wales.

Our Christmas holiday is complete with our famous traditional Christmas dinner with all the trimmings, a wonderful load of individual presents and a visit from Santa and his little helpers, as always, it will be a Christmas to remember!

:: Highlights

- Traditional Christmas Day
- Christmas Presents
- Snowy Mountains
- Sydney Tour
- Summer Bay
- Blue Mountains

Primary Destination: Sydney - NSW

Holiday Price:

Sydney \$5,495 minus NDIS contribution

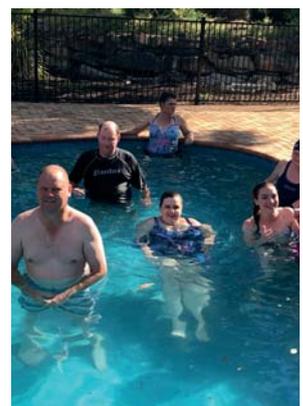
Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

Deposit: \$450 made out to Pipeline Holidays.

Inclusions: All transportation, 10 nights accommodation, most meals, entry to attractions as per the itinerary.

Not Included: Travel Insurance, personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

Spending Money: We recommend between \$250 and \$350 for personal items & souvenirs.



T01/21

# Gold Coast Getaway

6 Days  
5 Nights

10th March - 15th March 2021

## :: Holiday Details

If you are wanting a relaxing paced holiday, there is no better place than the Gold Coast in Summer/Autumn.

We visit Sea World, Currumbin Bird Sanctuary and drive up to the beautiful Gold Coast Hinterland.

## :: Highlights

- Seaworld
- O'Reilly National Park
- Bird Feeding
- Currumbin Wildlife Sanctuary
- Hinterland & Beaches

**Primary Destination:** Gold Coast - Queensland

**Holiday Price:**

**Sydney \$3,995** minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

**Deposit:** \$450 made out to Pipeline Holidays. Exact amounts will be advised.

**Inclusions:** All transportation, 5 nights accommodation, most dinners and all breakfasts, entry into attractions as per the itinerary.

**Not Included:** Travel Insurance, personal items such as additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

**Spending Money:** We recommend between \$250 and \$350 for personal items, souvenirs and perhaps a lunch or dinner out at a restaurant.



T02/21

# P&O South Pacific Cruise

8 Days  
7 Nights

10th April - 17th April 2021

## :: Holiday Details

An escape away from your everyday routine. P&O Cruises has chosen three popular classic ports that offer a blend of tranquillity and tropical excitement. The Parisian charm of Noumea, the emerald lagoons and deserted beaches of Mystery Island and everyone's dream of an idyllic hideaway, the Isle of Pines. Great destinations coupled with a fantastic array of activities to participate in as we sail the beautiful waters of the Pacific.

## :: Highlights

- Noumea
- Mystery Island
- Isle of Pines
- Swimming
- Gourmet Meals
- Trivia
- Dancing

**Primary Destination:** South Pacific - Noumea, Mystery Island, Isle of Pines.

**Holiday Price:**

**Sydney \$5,995** minus NDIS contribution

Prices for departures from other capital cities and regional centres on application. Prices for late bookings subject to availability of airfares.

**Deposit:** \$450 made out to Pipeline Holidays.

**Inclusions:** Airfares when applicable, 8 day cruise, all meals on board, on board entertainment, activities as per the itinerary.

**Not Included:** Travel insurance (compulsory for this holiday), shore excursions, items such as snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

**Spending Money:** We recommend approx \$600 for personal items, souvenirs, day tours, snacks etc at ports-of-call.

**Passport Requirements:** Your passport must be valid for at least six months from the departure date.



# Frequently Asked Questions

## Things that people often ask us...

### Will a Pipeline holiday suit me?

If you are looking to travel but have found it difficult due to your individual care and support needs, it is more than likely a Pipeline holiday will suit you. Pipeline holidays are medium paced and require moderate mobility due to the types of activities we enjoy while on tour. It is most important that we discuss your needs before you join a Pipeline holiday for the first time.

### What is included in the price of a Pipeline holiday?

Our holidays include all transportation while on tour, most meals with the exception of an occasional restaurant dinner or take-away meal in transit, accommodation and admission fees to theme parks, sporting events and full support of dedicated staff.

What is not included in the holiday price is personal items such as travel insurance, additional snacks, drinks, souvenir shopping, sunscreen and any other items of a personal nature.

### How much spending money do I need?

We recommend between \$30 to \$50 per day be set aside for spending money. Spending money can vary between tours and we offer approximations for each tour based on past experience.

### Do I need Holiday Travel Insurance?

You should be adequately insured for your Pipeline holiday. We strongly recommend you take comprehensive insurance cover for cancellation, medical expenses, personal accident, personal baggage, money and public liability before you travel. You may not be accepted on a Pipeline holiday if you do not have satisfactory insurance coverage.

### Can Pipeline Holidays organise my regional flights to get to meeting points?

Of course, and this is actually preferable. As we arrange the groups flights to the holiday destination, we can then make sure the timings fit nicely for you to be met at the airport on arrival. And we are experienced at getting you the best fare possible.

### Who is responsible for my personal belongings?

You Are. While Pipeline staff take every precaution to ensure that you return home with what you left with, we are not liable for reimbursement of lost property of any kind.

### What happens if it rains on holidays?

With the exception of potentially getting a little damp, our tours continue as planned. Some activities get rescheduled where possible, if not, alternative indoor activities are used and the fun continues! We recommend that everyone joining a Pipeline holiday bring a water resistant poncho or similar clothing to keep out the water if we are unlucky enough to experience some wet weather on tour!

### When are we advised of pick-up times?

Sometimes we get late bookings or cancellations that can impact on pick-up times. For that reason we leave it to the weeks leading up to the tour commencement to advise pick-up times and meeting points.

### Can I drink alcohol on a tour?

All Pipeline holidays are alcohol free. This is due to the varying medical circumstances of our group participants. Limited exceptions to this rule are only made with express written permission prior to commencement of a tour, and then only takes place under the supervision of our directors.

### Behavioural expectations.

The safety and comfort of all of our group participants is of the utmost importance to us and will not be compromised under any circumstances. Any behaviour that is deemed by us as being unacceptable, thereby impacting on the enjoyment, comfort and safety of others within the group, may result in that person being removed from the tour and sent home early at their own expense. In such instances, the tour price paid will not be refunded.

### Can I bring a Carer or family member with me on a Pipeline holiday?

No, dedicated and caring staff are provided by Pipeline for all of our holidays. If you wish to take your own carer or family member, a private holiday may be more suitable and cost effective for you. We will be happy to offer you advice.

### Can I meet up with a relative for a few hours who lives where we are going?

Short periods can be difficult when we are in a group environment and have set schedules and activities organised. A full day with friends or relatives, not impeding on the activities of the day for the group as a whole, is preferable. This needs to be approved & arranged prior to the commencement of the holiday.

# Terms and Conditions

Please ensure you read and acknowledge the following terms and conditions prior to booking your holiday.

1. Booking Application Forms must be signed by the applicant, applicant's next of kin, legal guardian or carer.
2. Medical Consent Form as contained in Pipeline Holidays Holiday Booking Application Form must be signed by the applicant, applicant's next of kin, legal guardian or carer.
3. All applications are subject to acceptance by Pipeline Holidays based on accurate information provided on the application form.
4. A deposit of \$450 is required before holiday applicants can be confirmed. Deposits must be paid within one month of booking or immediately if within 45 days prior to commencement of the holiday. Deposits are the first instalment of the total holiday cost.
5. Full holiday payment must be received by Pipeline Holidays at least 35 days prior to commencement of holiday, or as required or specific holidays where a third party supplier requires payment for services such as air travel and accommodation reservations.
6. Cancellation charges apply if holiday is cancelled within:  
1 to 15 days prior to commencement of holiday, 100% of holiday cost  
15 to 45 days prior to commencement. Deposit + any other expenses incurred  
\* Deposit forfeited if Christmas and January are cancelled within 60 days of commencement of holiday.
7. Pipeline Holidays tour guests are advised to take out travel insurance as a component of participating in holiday travel. This measure is primarily to provide protection for the holiday participant against cancellation expenses of third party suppliers, such as airlines and accommodation providers, should the need arise to cancel their holiday due to unforeseen circumstances.
8. Pipeline Holidays reserves the right to alter holiday costs if necessary, with or without notice. Changes to holiday costs will only be made if real additional costs have been incurred by Pipeline Holidays. Holiday prices shown are subject to airfare availability in the relevant booking classes the holiday price is constructed using. If no seats are available an alternative airfare will be offered.
9. Holiday costs include: Personal care and full support, airfares (if applicable), accommodation, transport during holiday, most meals, entrance fees to tourist attractions, activities and events.
10. Holiday costs do not include: Personal spending money, extraordinary medical supplies, travel insurance and some meals when in transit.
11. Pipeline Holidays reserve the right to alter or modify itineraries and dates as deemed necessary according to prevailing conditions, or other circumstances beyond our control as may arise on any holiday.
12. Pipeline Holidays reserve the right to cancel a holiday if minimum participation numbers have not been attained. In such circumstances all monies paid will be refunded to the applicant, or transferred to an alternative holiday.
13. If an application is misleading and/or a holiday guest displays negative behaviour, not discernable from the application form, which as a result detracts from the comfort and safety of others or the overall operation of the group holiday, the applicant may be sent home early. In such an event, the applicant and/or guardian will bear the full cost of the guests return. Holiday monies paid will not be refunded should such a circumstance arise.
14. If assistance is required with medication, sufficient medication for the duration of the holiday must be handed to our staff prior to the holiday.
15. Pipeline Holidays will assist with care of personal spending money if applicant requires such assistance. We will provide an overall receipt for spending money used however itemised accounts cannot, logistically, be provided.
16. Holiday guests are asked to adhere to the luggage limits as stipulated for carriage by relevant airlines. Additional luggage must be arranged prior to commencement of the holiday, any additional charges will be the responsibility of the participant.
17. Holiday participants are liable for any damage to property or persons they may cause during a holiday.
18. Pipeline Holidays may take images or video during the holiday and reserve the right to use these in promotional material unless requested otherwise by the holiday participant.
19. All personal belongings remain the responsibility of the participant. Pipeline Holidays are not liable for the cost of replacement for lost or damaged personal belongings. We do not recommend participants bring any unnecessary items of value with them.

## Travel Tips...

Clearly label **ALL** of your personal belongings, including medical equipment. While every care is taken to keep items together, occasionally they can be misplaced.

Bring a wet weather Poncho or similar wet weather clothing - it's worth it!

Protection from the sun is critical. Please pack sunscreen, hats and protective clothing.

Spending money on tour is primarily for souvenirs and snacks. Small notes are easier to manage. Please only bring what is expected to be spent, check with us for guidelines.

Special dietary needs can be catered for, please discuss your requirements with us.

Pipeline advises not to bring unnecessary items of value on holiday, the security of such items remains your responsibility. Pipeline can accept no liability for damaged or lost property.

If you require assistance with medication, please ensure it is clearly labelled in a dose pack and that medication is handed directly to Pipeline Holidays staff at the start of the holiday.

Washing of clothes is kept to a minimum on tour - a washing day is a wasted day! Try to pack enough clothes for the duration of the holiday, a washing bag is a good idea

Please make sure you have a bag with wheels..



## How to book your holiday...

Call us to reserve a place on the holiday of your choice

1

We will send you a Booking Application Form to complete

2

Return the completed application along with your deposit

3

We will advise you of your holiday confirmation details

4

Pick-up times will be advised in the weeks prior to departure

5

**Office Hours:** Monday to Friday - 9am to 6pm & Saturday - 9am to 1pm



Pipeline Holidays - The Assisted Care Holiday Specialists

**HOLIDAY HOTLINE: 1800 243 065**

Postal Address: PO BOX 8654, Gold Coast Mail Centre, Queensland, 9726

Website: [www.pipelineholidays.com](http://www.pipelineholidays.com) Email: [pipelineholidays@bigpond.com](mailto:pipelineholidays@bigpond.com)

Pipeline Pty Ltd: ABN 41 101 377 977